



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, MD, MPH
Commissioner

JOHANNE E. MORNE, MS
Executive Deputy Commissioner

June 3, 2025

Dear Administrator:

This communication is being sent to update you on the revised procedure for submitting nursing home equity withdrawal requests.

Effective immediately, all email communications related to equity withdrawal requests – including but not limited to inquiries, submissions, and supporting documentation – must be directed exclusively to the following designated email address: NF-EquityWithdrawal@health.ny.gov. The Department will no longer be utilizing the NFRates email address for equity withdrawals. This will ensure that all requests are processed efficiently and without delay.

If you have any questions about this change, please direct them to NF-EquityWithdrawal@health.ny.gov and someone will assist you.

Sincerely,

A handwritten signature in black ink, appearing to read "Laura Rosenthal", written in a cursive style.

Laura Rosenthal, Director
Bureau of Nursing Home & Long-Term Care Rate Setting
Division of Finance and Rate Setting
Office of Health Insurance Programs