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CMS Issues Survey Guidance on Electronic Health Records

ABSTRACT: Responsibilities of facilities and surveyors outlined.

CMS has issued *S&C letter 09-53* outlining the responsibilities of both providers and surveyors in the review of facilities that utilize electronic health records (EHRs). Providers must grant access to the EHR by surveyors when requested, and either provide a tutorial on how to use the system or designate an individual who will assist with access or respond to questions. Surveyors have been instructed to be aware of confidentiality issues related to the medical record, to use judgment in requesting paper copies of the record and to not become involved in the review of the system for possible access management and HIPAA Privacy Rule issues. The entire S&C letter is posted at: http://www.cms.hhs.gov/SurveyCertificationGenInfo/downloads/SCLetter09_53.pdf

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