

Members have the ear of DOH leadership

Central region LeadingAge NY members took the opportunity Monday to talk with Keith Servis, DOH's director of the Center for Healthcare Quality and Surveillance. The meeting came about as a follow-up to a meeting LeadingAge NY had with Servis earlier in the year to express concerns and proactive ideas related to the survey process. Members were able to have a frank, productive discussion with Servis about their experience, and future meetings are being discussed both in the Central region and in other parts of the state. If you have concerns related to the survey process that you think should be a part of this dialogue, as well as positive experiences or proactive ideas, let us know.

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