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Resident Engagement and Satisfaction Survey Earns Jefferson's Ferry a Gold Standard Industry-wide Award

S. Setauket, NY...January 2025... For the fourth year running, Jefferson's Ferry has earned a Choice Community Award from Holleran Consulting, based on the outstanding results of a yearly survey of its residents. Holleran has the largest benchmark of senior living engagement scores by which Life Plan Communities can compare performance relative to their peers. The Choice Community Award is widely recognized as the gold standard in the senior living industry. Recipients of the award have exceeded the national benchmarks for resident engagement and satisfaction.

"The Choice Community Award is based entirely on feedback from our residents, making this vote of extremely high satisfaction particularly meaningful to our entire team," explained Vice President of Resident Life Linda Kolakowski. "Participating in Holleran's Resident Engagement survey is strictly voluntary, so we're doubly appreciative that our residents have taken the time to express their views and share their insights. Their feedback and the dedication of our team members make Jefferson's Ferry one of a kind."

"Our mission is to provide our residents with the exceptional, engaged, and active lifestyle that they expect and deserve," added Jefferson's Ferry President and Chief Executive Officer Bob Caulfield. "Our lifestyle promotes independence, individuality, dignity, privacy, security, and peace of mind for each resident through a focus on resident programs, service and outstanding health care.

"People choose to live at Life Plan Communities with an expectation of a continuation of care as their needs change," continued Caulfield, "but what makes Jefferson's Ferry stand above other Life Plan choices is the culture of community specific to Jefferson's Ferry. In our almost 25 years of operation, Jefferson's Ferry has developed a distinct vibe and tradition of caring for each other as neighbors and friends. The feeling of home and the security it provides is a key component of life at Jefferson's Ferry. Cultivating that special bond and engagement our residents and staff experience is a cornerstone of our community."

About Jefferson's Ferry www.jeffersonsferry.org

Jefferson's Ferry is a not-for-profit Life Plan Community for active adults aged 62 and above, with Independent Living cottages and apartments, Assisted Living apartments, and a quality health care center all on one site. A multi-million-dollar expansion and renovation project, "The Journey Toward Renewal," which is in the final stage of construction, will provide a life-enriching environment for all new and current residents at every stage of their life. Journey Toward Renewal has added 60 one- and two-bedroom independent living apartments, six distinct dining venues, expanded the Healthy Living Center and Fitness Center, and created a state-of-the-art Rehabilitation Therapy Center. Currently under construction are renovations to common areas in Assisted Living and Skilled Nursing and the construction of a bistro to be located in the Health Center Commons. Also new to Jefferson's Ferry is "The Grove," a Memory Support Neighborhood which provides a high quality of life and care for 20 residents diagnosed and living with Alzheimer's and other dementia-related diseases.

Jefferson's Ferry offers exceptional living and amenities, including indoor pool, computer center, library, recreational areas, gardens, and gazebos. A mix of cultural excursions, civic activities, and a community of residents who help shape Jefferson's Ferry's future ensure a spirited and engaged lifestyle.

The Vincent Bove Health Center at Jefferson's Ferry enjoys a 5-star rating from The Centers for Medicare and Medicaid Services (CMS), and was named a "Best Of" nursing home by U.S. News & World Report. Jefferson's Ferry has repeatedly earned the industrywide Community Choice Award for resident satisfaction and engagement and has been recognized with the Pinnacle Quality Insight's Customer Experience Award for five years running. FitchRatings has assigned Jefferson's Ferry a BBB bond rating. Jefferson's Ferry has consistently been voted Best Retirement Community, Best Nursing Home and Best Assisted Living on Long Island by The Long Island Press and has been recognized for Excellence by the Hauppauge Industrial Association's Business Achievement Awards program.

For more information visit www.jeffersonsferry.org

