



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, M.D., M.P.H.
Commissioner

JOHANNE E. MORNE, M.S.
Executive Deputy Commissioner

February 16, 2024

MLTC Plan
Attn: Plan Contact

RE: Medicaid Transportation to Social Adult Day Care

Dear Plan Administrator:

As you are aware, the transportation benefit will be carved out of the Managed Long Term Care (MLTC) Plan benefit package on March 1, 2024. Meetings between the Department of Health, the Department's Transportation Broker, Medical Answering Service (MAS), and each MLTC Partial Capitation and Medicaid Advantage Plus (MAP) Plan are underway with data transfers occurring weekly to ensure a smooth transition of transportation services.

Through these meetings, the Department has been made aware that Social Adult Day Care (SADC) transportation is handled uniquely by Plans: some Plans have arrangements with SADC programs to provide their own program-managed transportation; some Plans manage transportation to and from SADC sites for their members; and some Plans offer a hybrid of SADC-managed and Plan-managed transportation.

SADC programs that currently handle their own transportation either with their own vehicles, or by contracting directly with a transportation provider, will continue providing their own transportation after the carve out (March 1, 2024). These SADC programs should continue to bill their Plan as they have been.

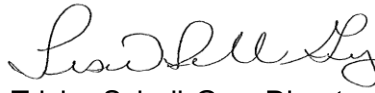
SADC program transportation that is currently provided by the Plan or by the Plan broker will be transitioned to MAS effective March 1, 2024. As such, it is important for Plans to include and identify these SADC trips in their data that is being sent to MAS to assure continuity of this transportation. MAS will train the appropriate Plan contacts on entering these SADC trips into their system as standing orders.

The above policy will be operational for a limited duration in order to ensure all members attending SADC programs continue to receive transportation to these services. The Department intends to issue an updated policy later in 2024.

MLTC Plans must share this information with their SADC providers and any questions should be filtered back through the Plans then to Robert Schmit at the Department of Health Transportation Bureau (518) 473-2160 (option1) or via email at medtrans@health.ny.gov.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Trisha Schell-Guy". The signature is fluid and cursive, with the first name being the most prominent.

Trisha Schell-Guy, Director
Division of Program Development & Management
Office of Health Insurance Programs