



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, M.D., M.P.H.
Commissioner

JOHANNE E. MORNE, M.S.
Executive Deputy Commissioner

February 29, 2024

Attn: MLTC Plans and ADHC Programs

RE: Medicaid Transportation for MLTC Members to Adult Day Health Care (ADHC)

Dear Plan Administrator:

As you are aware, the transportation benefit will be carved out of the Managed Long Term Care (MLTC) Plan benefit package on March 1, 2024. The Department has received recent requests for guidance specific to Adult Day Health Care (ADHC) programs serving MLTC members. For several years, the Department has authorized ADHC Programs to choose their transportation by selecting Method 1 or Method 2 ADHC Transportation.

Method 1 ADHC Transportation is program managed, either by using their own vehicles or contracting directly with transportation providers. These programs bill using rate codes 3833 and 3834. Method 2 ADHC Transportation is managed by the Statewide transportation broker.

ADHC programs that currently handle their own transportation either with their own vehicles, or by contracting directly with a transportation provider (Method 1), will continue providing their own transportation for MLTC members after the carve out (March 1, 2024). These Method 1 ADHC Programs should bill fee-for-service using rate codes 3833 and 3834 as appropriate. Method 1 Programs needing more time to finalize contracts with their providers should contact the Department at medtrans@health.ny.gov to discuss continuing service while negotiating new contracts.

ADHC program transportation for MLTC members that is currently provided by the Plan or by the Plan broker (Method 2) will be transitioned to MAS effective March 1, 2024. These ADHC trips should have been transferred as part of the MLTC data transfer that has been ongoing.

Thank you for your attention to this matter.

Sincerely,

Tisha Schell-Guy, Director
Division of Program Development and
Management
Office of Health Insurance Programs