

Key COVID-19 Government Contacts

NYS Department of Health Email Addresses for Long-Term Care Provider Questions and Concerns:

- covidnursinghomeinfo@health.ny.gov
- covidadultcareinfo@health.ny.gov
- covidhomecareinfo@health.ny.gov

NYS Department of Health Healthcare Epidemiology and Infection Control Program

- Regional Epidemiologists:
https://www.health.ny.gov/professionals/diseases/reporting/communicable/infection/regional_epi_staff.htm
- Central Office: icp@health.ny.gov

NYS Department of Health Bureau of Communicable Disease Control:

- Call 518-473-4439 during business hours; or
- Public Health Duty Officer at 1-866-881-2809 evenings, weekends, and holidays.

Local Health Department Contacts:

- www.health.ny.gov/contact/contact_information/
- In New York City: NYC DOHMH provider access line (PAL): 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)

Local Office of Emergency Management Contacts:

- <http://www.dhses.ny.gov/oem/contact/map.cfm>

NYS Mental Health Helpline (for crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills):

- 1-844-863-9314